



About us

Axim - Experts in Enterprise Communications Transformation

Your challenge

Average won't win or keep customers - it takes consistently exceeding expectations.

Our clients trust Axim's expertise in Enterprise Consulting, Enterprise Analytics & SaaS, and Operations Services to **understand, select, implement, govern, analyze, manage, and operate** communications technology and services that deliver their definition of success.

Our story

Axim is an international enterprise consultancy driven by the commercial impact of operational excellence. We optimize, modernize and virtualize enterprise communications to improve productivity and customer service. We cut the risk of cloud migrations. And we help sprawling enterprise ecosystems mature their customer experience delivery to increase sales and retain more customers.

Our capabilities at a glance

- Large scale, multi-vendor, global enterprise design
- Enterprise migration design
- Cloud migration consulting
- CX consultancy
- Risk consulting
- Process and financial risk analysis
- Dashboarding and data analytics
- Custom software design

Our Areas of Expertise

Enterprise Consulting

Optimize legacy and de-risk technology migrations

Customer experience

Build customer value by delivering better experiences

Cloud migration

Drive more commercial impact from cloud migration

Business intelligence

Transform the business value of contact center data

Our offer set

Axim has a wide range of solutions, products and services that span enterprise communications, customer experience and operational migration.

Solutions

- Documenting current state enterprise communications architectures
- Risk assessment and management of enterprise communications technologies
- De-risking cloud migrations
- Strategic migration design and multi-phased planning
- Traffic Performance Assessment™
- Voice Network Optimization

Products

- Building excellence in contact center customer experience
- Improving delivery across complex, enterprise-wide CX ecosystems
- Contact data analysis, reporting and performance improvement
- Data breach management

Custom services

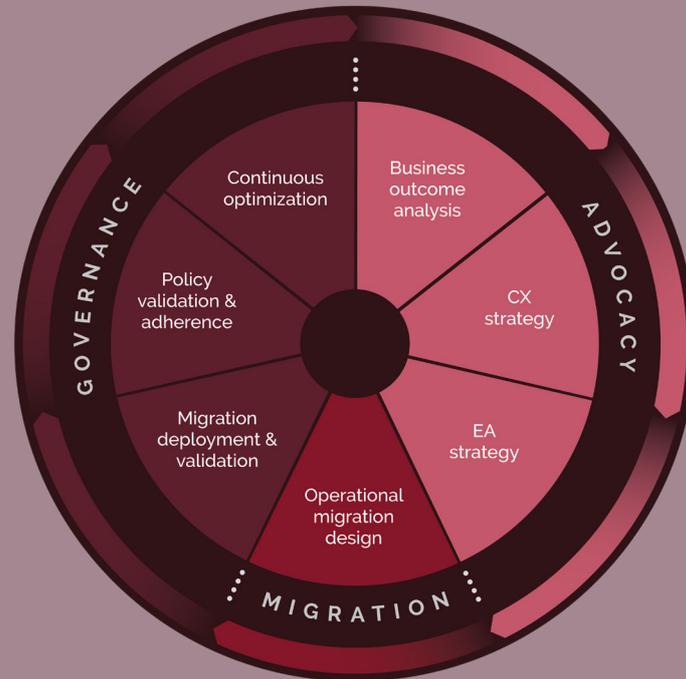
- Custom software development
- Custom RFP writing
- Professional support services

To learn more about Axim's offer set visit aximglobal.com

Our approach

Lifecycle management

Axim has a multiple staged approach that embeds operational excellence into enterprise communications and customer experience delivery.



There are three stages to Axim's lifecycle management approach to enterprise operational excellence.

Stage 1: Advocacy

Build enterprise architecture and CX recommendations and strategies to lay the groundwork for operational excellence.

Stage 2: Migration

Design and plan technology and cloud migrations and CX maturity to create the conditions for operational excellence.

Stage 3: Governance

Build constant state operational excellence by optimizing enterprise communications and customer experience delivery.

To find out how Axim can help you build operational excellence into your enterprise communications and customer delivery contact info@aximglobal.com



www.aximglobal.com